



تکنو لگی سلوشن ذ.م.م.
Techknowledgie Solutions W.L.L.
Leading you to the Knowledge World

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28th December 2005

Mr. Abbas Aburaida,
Senior Training Supervisor,
Corporate Training Department,
Qatar Petroleum,
Doha - Qatar

Sub: Completion of Installation, Testing & Training
Ref: Your PO No. 4300011181 dated 18-04-2005 for Amine Gas Treatment Unit

Dear Sir,

This is with reference to the above mentioned purchase order.

We are pleased to inform you that we have completed the following as agreed earlier:

- 26th Dec 2005** Demonstration in our office to Mr. Ismail Emhemed K. Ghteai, Mr. Mahmoud Said Ghalab & Mr. Abdullah Ackolli Veliyampuram Avvulla
- 27th Dec 2005** Installation, Testing & Training on "Pro Simulator - Amine Gas Treatment Unit"
- 28th Dec 2005** Startup & Shutdown Familiarization

The following features & functionality has been incorporated & tested as per your satisfaction:

1. Multiple Operators performance issue
2. Fully Labeled Emulated DCS Keyboard
3. Automated Trainee Tracking System
4. Multiple Operators working on Multiple Models/Exercises simultaneously from a Single Instructor Station
5. Independent Operator Stations
6. Color copies of Documentation
7. Upgraded the RAM of both simulation PCs from 256 MB to 512 MB
8. Supplied Soundcard & Multimedia Speakers

As a gesture of GOODWILL, we have provided the following in addition FREE OF CHARGE:

1. Though your purchase order is for 5 user license, we have installed & configured the software in all the 10 computers in your simulation lab.
2. Emulated Keyboard, Software & Additional overlay templates from IntelliKey Inc., USA.

We kindly request you to acknowledge the above & advice to issue the payment with immediate effect. Should you need any further information/clarification, please do not hesitate to contact me on my mobile 5543047.

We assure you our best support & service always.

Best Regards,

Karthik Ramaiah
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Copy to:
Mr. Najem Ahmed Ebrahim Ahmed
Senior Clerk
Corporate Training Department

Mr. Beji Alackal Mathew
Materials Department
Purchasing Section (MTP/1131)